eVisit Frequently Asked Questions, Answered.

We understand there can be some questions surrounding telemedicine. At the Simple Clinic, we want your virtual care questions answered.

So, keep reading to discover all the answers to your frequently asked questions.

**Q: What is the eVisit app?**

The [eVisit app](https://evisit.com/) lets you connect with your provider through easy-to-use, high-resolutions, secure 2-way video conferencing for quick, convenient treatment.

**Q: Why do patients use eVisit?**

Patients use eVisit to connect with their provider for quick treatment and requests, such as:

* Prescription refills.
* A follow-up appointment
* An answer to a health question
* Or urgent treatment for minor medical issues.

**Q: How can my doctor treat me without a physical exam?**

Your provider doesn't need to do a physical exam to diagnose and treat many conditions. That's because knowing your medical history is considered "90% of the evaluation" when combined with the provider-patient interaction.

How you're feeling can be just as important to your provider as the results of a physical exam. Plus, seeing you and viewing any picture uploads via eVisit gives your provider the additional visual information needed to make a diagnosis.

[[Click to find out how eVisits help busy people!](http://www.thesimpleclinic.com/online-doctors-appointments-for-busy-people/)]

**Q: How does eVisit work?**

It's easy! If you're a new user, the first thing you'll do is create an eVisit account. Then, you'll answer a few questions about your condition and click the "request eVisit" button. Your provider will receive your request and let you know when they'll be ready to see you. Once you accept the visit, you'll be connected to your provider via 2-way video from your computer or smartphone.

Your provider will interact with you, answer your questions, and, if needed, send a prescription to your preferred pharmacy.

**Q: Can my provider prescribe medication?**

Yes. If your provider decides you need treatment, they will send your prescription electronically to your pharmacy so it's ready to pick up when you arrive.

**Q: Can eVisit be used for medical emergencies?**

No, eVisit shouldn't be used for emergency care. If you have a medical emergency, please dial 911 immediately.

**Q: Is my medical information secure?**

Yes. The eVisit app is 100% HIPAA compliant, so any personal health information you provide is completely safe and secure.

**Q: Do I need any special equipment to use the eVisit app?**

You need a few basics a computer or compatible mobile device (tablet or smartphone), a webcam, and a microphone. If your computer or mobile device already has an integrated camera and microphone, you shouldn't need any extra equipment to get started.

**Q: I'm not very tech-savvy. Is eVisit still for me?**

Yes! The eVisit app was designed to be very user-friendly. Imagine Skype, but with a few more bells and whistles to give you and your provider everything you need to have a successful visit.

**Q: How do I create an eVisit account?**

Simply visit us on the web and create your eVisit account. You may also provide us with your email address. We will then send you an email inviting you to create your eVisit account. It only takes a few minutes!

**Q: What conditions can my doctor treat via the eVisit app?**

Providers can use the eVisit app to treat and manage a wide range of conditions. We are scheduling appointments via eVisit to see patients with abrasions, acne, allergies, anxiety, asthma, bites and stings, bronchitis, bruises, cough, dehydration, diarrhea, earache, fever, flu, gout, headaches, hives, insomnia, itching eyes, nasal congestion, nausea, pink eye, sinus infections, skin infections, sore throat, sprains and strains, urinary tract infection, vomiting, yeast infection, and many other common illnesses.

Telemedicine offers many [benefits](http://www.thesimpleclinic.com/7-benefits-of-telemedicine/) that can have a vast and positive impact on our healthcare system and your life! Our fast-paced and high-tech society is evolving and ready for the convenience and cost-effectiveness that telehealth can offer.

Are you ready for accessible and modern healthcare as an option for you and your family? Visit the [Simple Clinic](http://www.thesimpleclinic.com/virtual-visit/) today and complete our [contact form](http://www.thesimpleclinic.com/contact/) to request a consult today!